

The Springwood Villas, HPR

Pool Access System

THIS NEW SYSTEM WILL GO IN TO EFFECT AUGUST 1, 2010.

The new key cards will allow access to the pool during operational hours. To exit the pool, you do not need a key card. There is an exit button located near the gate exit.

- ❖ **ID with proof of ownership is be required when picking up your key card(s) at the office of IMC Resort Services, Inc.**
- ❖ Key cards will be issued only to the **HOMEOWNER** or **RENTAL AGENT** *when owner has authorized the rental agent to pick up the card(s) in writing to Jay Hutto.*
- ❖ Owners will be provided with one key card per bedroom – **ONLY**.

Renters must obtain key cards from the owner of record (and/or rental agent) of the property. TENANTS, please contact your landlord or rental agent.

Key cards will not be given out to tenants.

The key cards will not work:

1. If homeowners have any outstanding balance of more than \$25.00 that is over 30 days past due.
 2. Pool is closed because of DHEC violation or cleaning.
 3. Homeowner violation of pool rules.
- ❖ If you have any problems with your key card you must contact IMC at 843-785-4775, ext 132.
 - ❖ To make arrangements for pickup of your key card, contact Nicole Ruiz at 843-785-4775 ext. 100.
 - ❖ **Lost key cards** must be reported to Nicole Ruiz at FrontDesk@IMCHHI.com at IMC immediately. Replacements cost \$25.00.